



## FIFA 2014 World Cup Sony Brasil Technical Support

Sony has been established in Brazil for over **40 years** with offices in São Paulo, Rio de Janeiro and Recife.

Technical Support is offered for professional and broadcast products throughout more than **30 Authorized Service Centers** in all country, supporting TV Stations, Production Houses, Industry, Movie Theaters, Hospitals and others. And more than 200 Authorized Service Centers for consumer products.

### Sony WW Service Center

**Contact point:** André Marques

**By Phone:** +55 21 2187-2316 / +55 21 98219-4647

**By E-mail:** andre.marques@am.sony.com

#### WORKING TIME

**May 13th to June 11th:**

Business Day from 09:00 am to 19:00 pm

**June 12th to July 13th :**

Every Day from 09:00 am to 21:00 pm

**July 14th to July 18th :**

Business Days from 09:00 am to 19:00 pm

#### ADDRESS

Rua Augusto Severo, 8 - Mezzanine 202

Glória - Rio de Janeiro - RJ

ZIP: 20021-040

**Language spoken:** Portuguese and English

**CC:** Visa / AMEX

**Payment in Cash:** Reais

#### LABOR RATES AND PARTS PRICING

**a)** Labor rate of US\$150,00/h will be applied during normal and extended working hours, and labor of US\$ 250,00/h for out of hours and external service.

**b)** Inspection/diagnostic fee of US\$100.00 for every repair. This fee will be refunded under the repair approval.

#### FACILITIES

##### Internal:

3 Engineers working in Sony World Wide Support Center, in Rio de Janeiro. 2 Engineers in São Paulo and 1 engineer in Recife city.

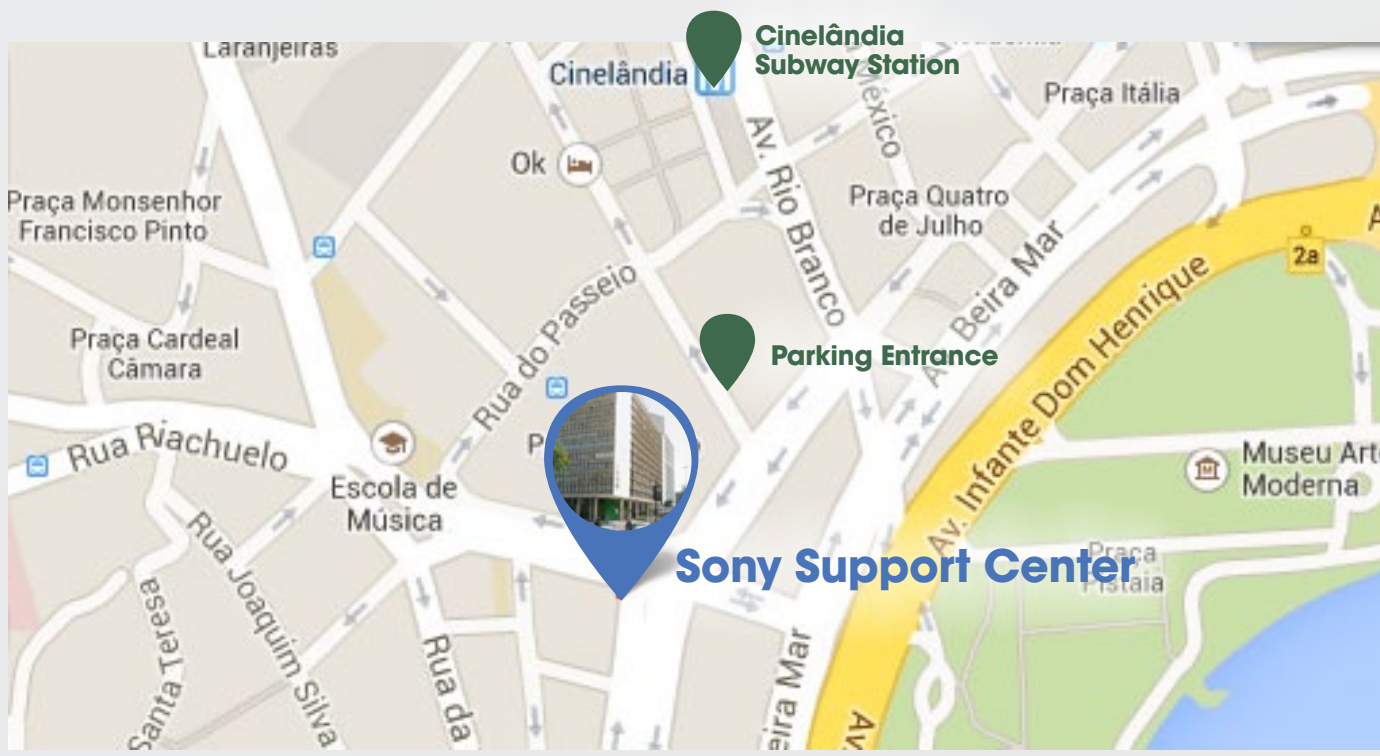
A **customer reception** and waiting area is available.



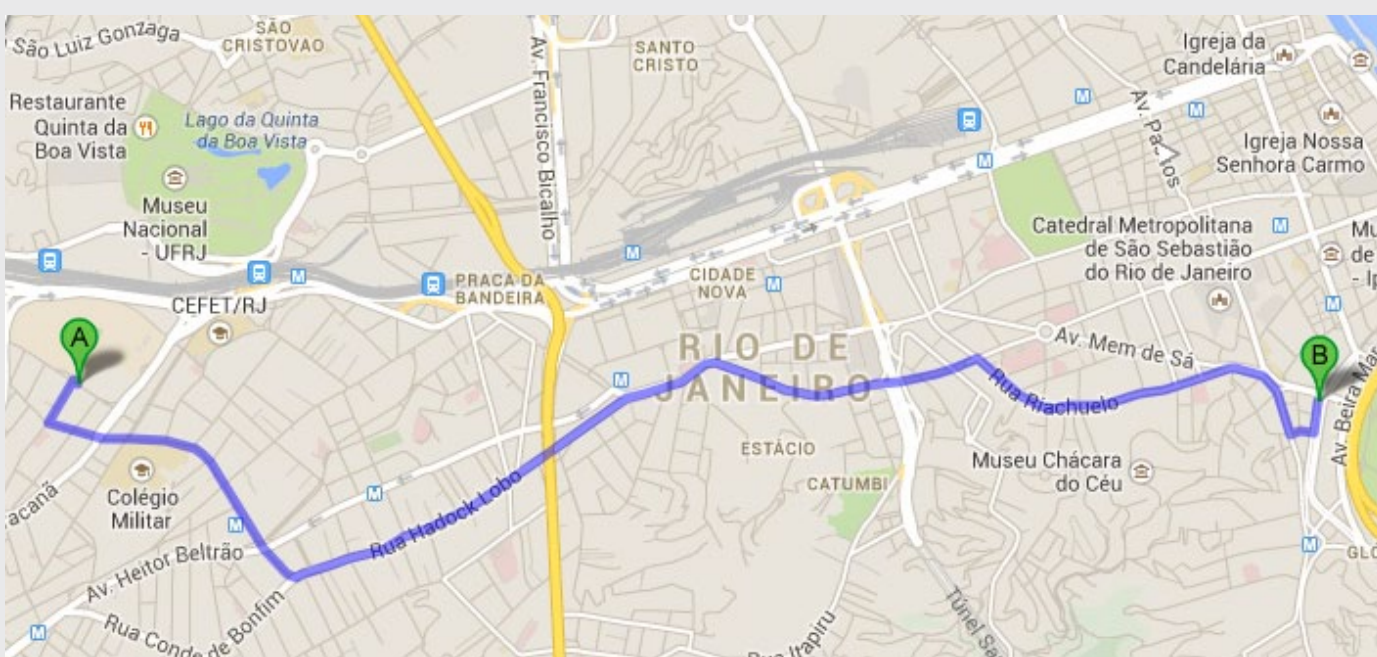
##### External:

**Parking:** Parking area near to Sony Service Center.

**Food:** There are plenty of fast food outlets and restaurants within walking distance of Sony office.



**By car (From Stadium to Sony):** 7,4 Km



**Authorized Service Centers**



**AUTHORIZED SERVICE CENTER**

**Lineup Engenharia**

Rua Teodoro Sampaio, 1765 - 3 andar sl 34

Bairro Pinheiros – São Paulo/SP

ZIP: 05405-150

**Phone:** + 55 11 3064 1177

**Contact Person:** Norualdo

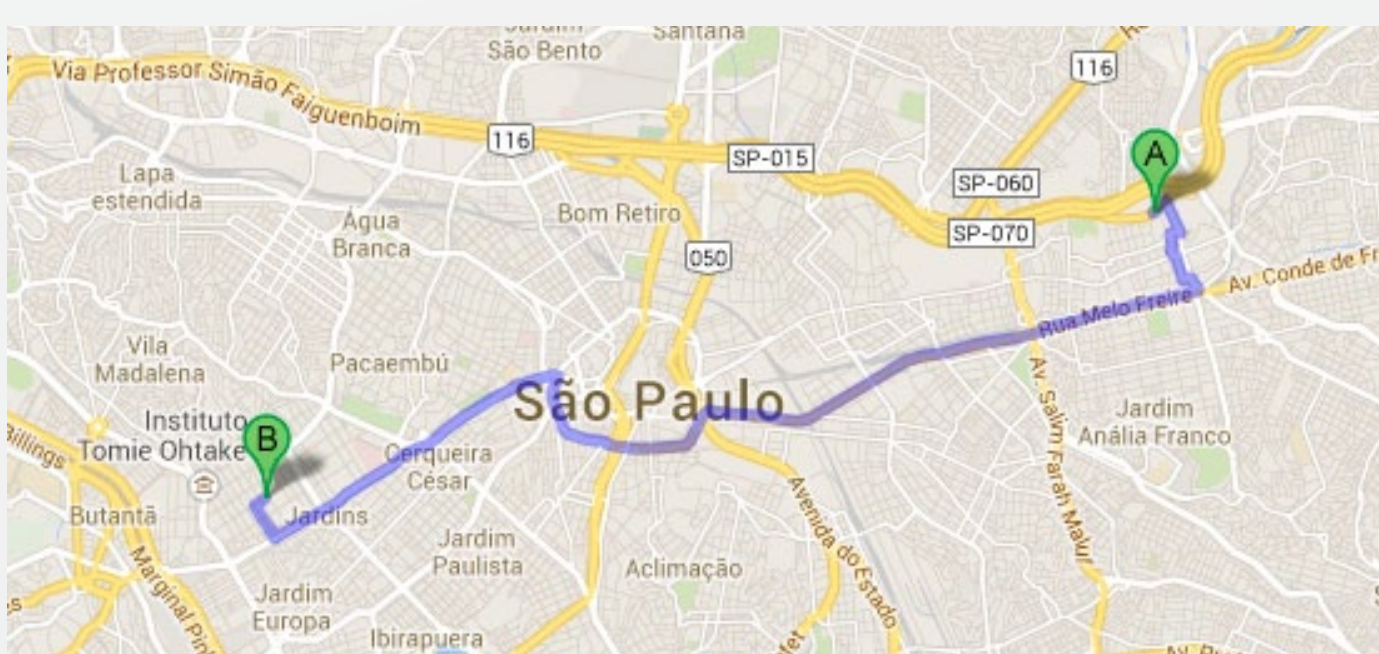
**E-mail:** laboratorio@lineup.com.br

**Language spoken:** Portuguese and English

**CC:** None

**Payment in Cash:** Real / US Dollar

**By car (From Stadium to Sony):** 26,5 Km



**AUTHORIZED SERVICE CENTER**

**Planotec**

Av. João Gualberto, 1673 - CJ 35

Juvevê - Curitiba-PR

ZIP: 80030-001

**Phone:** + 55 41 3253-1600

**Contact:** Carina / Marcelo

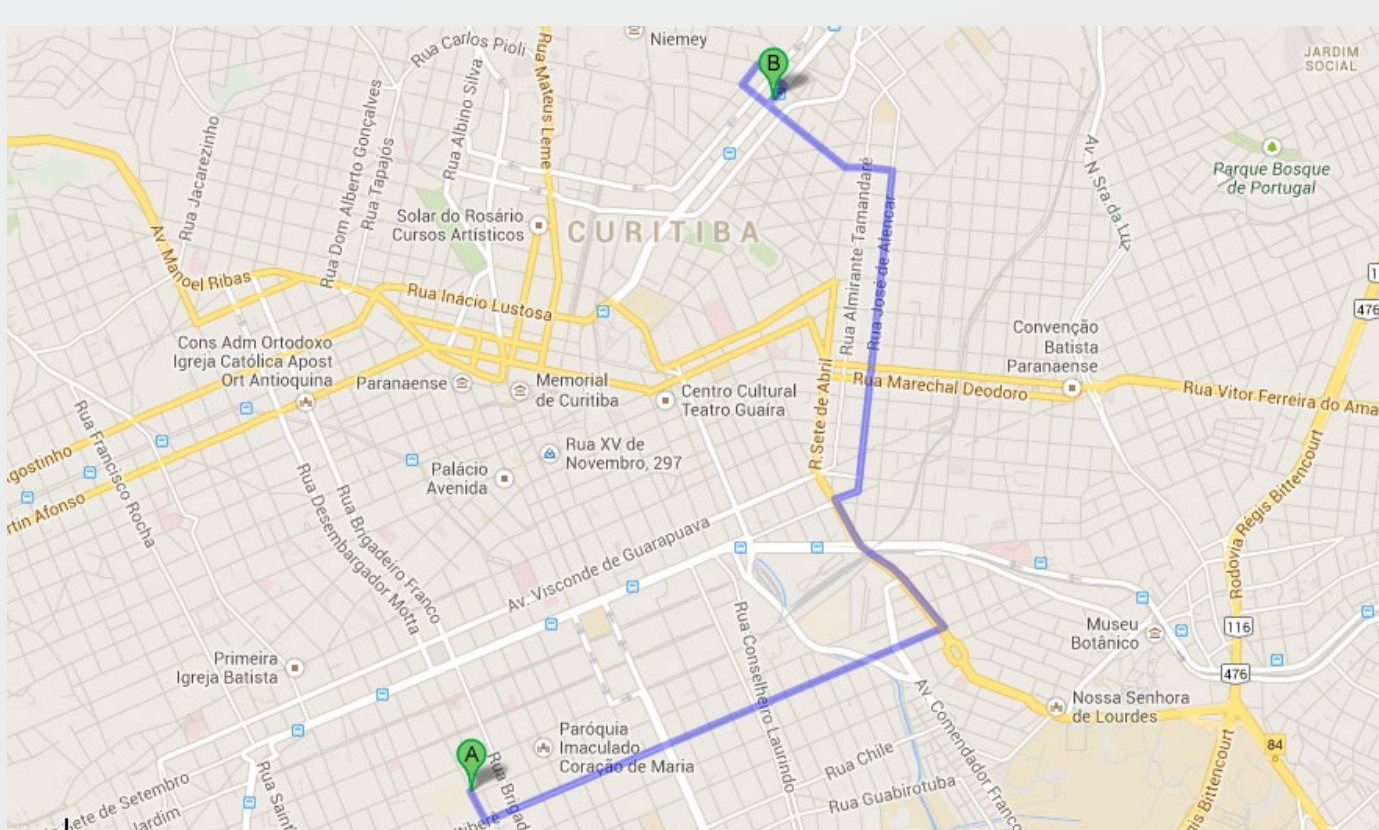
**E-mail:** planotec.eng@terra.com.br

**Language spoken:** Portuguese and English

**CC:** None

**Payment in Cash:** Real / Dollars

**By car (From Stadium to Sony):** 6,9 Km



**AUTHORIZED SERVICE CENTER**

**WMW**

Rua Levindo Lopes, 333 - Room 05

Savassi – Belo Horizonte - MG

ZIP: 30140-170

**Phone:** + 55 31 3281-0744

**Contact Person:** William Nunes / Fabiana

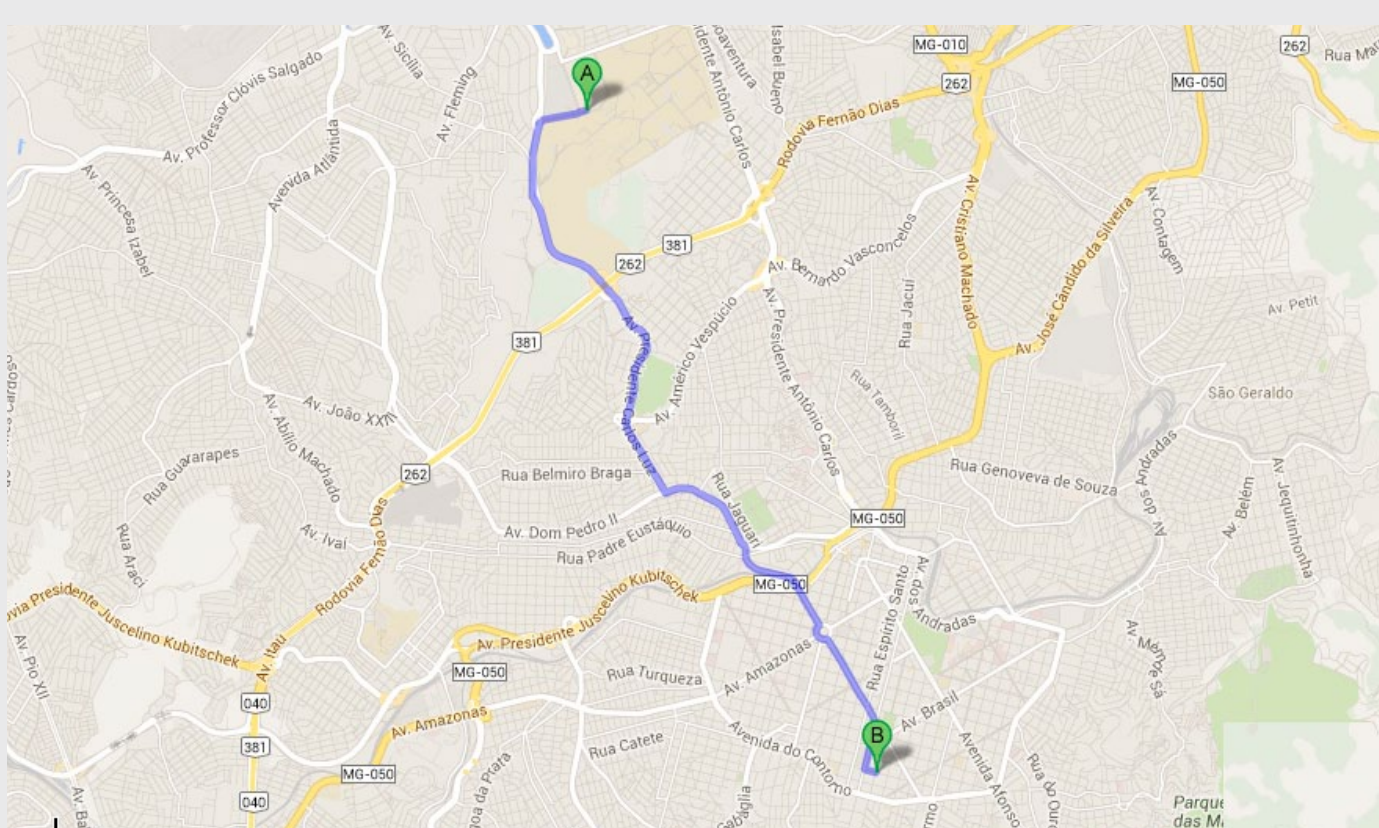
**E-mail:** wmwvideo@gmail.com / wmwvideo@yahoo.com.br

**Language spoken:** Portuguese and English

**CC:** Visa/Master/Amex

**Payment in Cash:** Reais / Dollars/Euro

**By car (From Stadium to Sony):** 12 Km



**Authorized Service Centers**

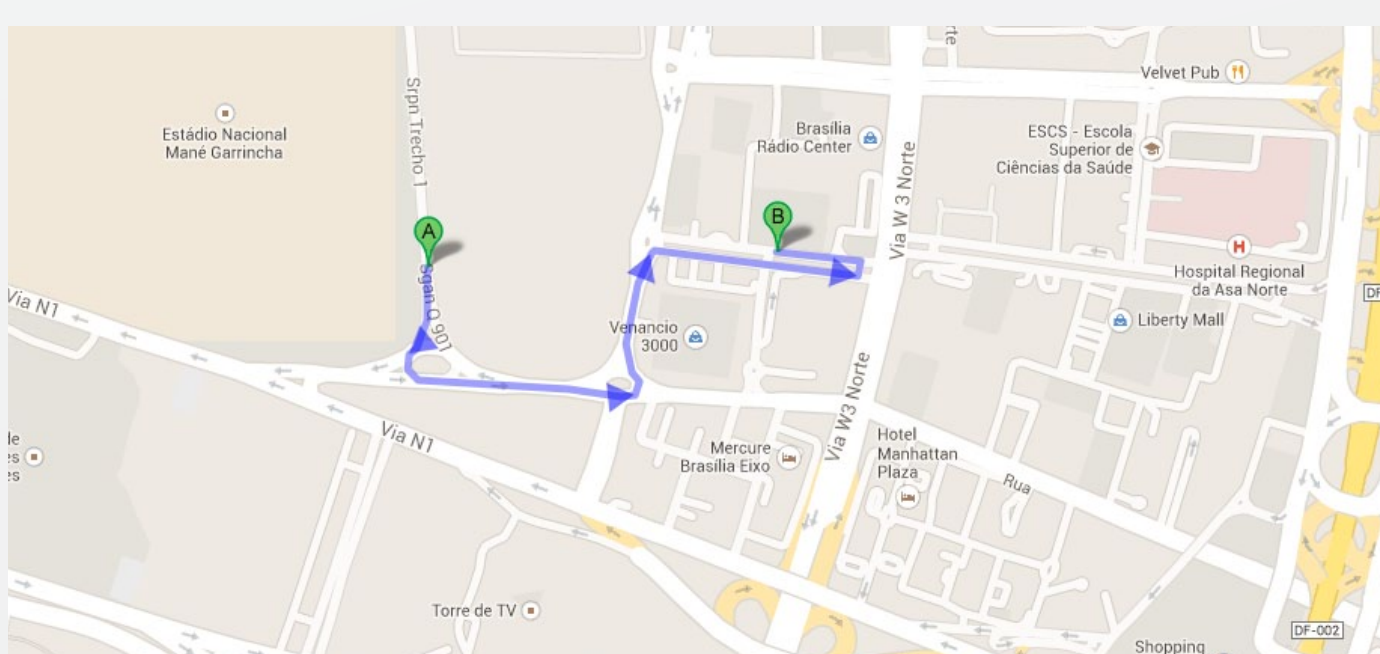


**AUTHORIZED SERVICE CENTER**

**Standby**

SRTN quadra 702 - conj P - Mezzanine 03  
 Asa Norte - Brasília - DF  
 ZIP: 70719-900  
**Phone:** + 55 61 3328-2733  
**Contact Person:** Cesar de Souza / Rubens Milagres  
**E-mail:** cesar@standbybsb.com.br  
**Language spoken:** Portuguese and English  
**CC:** Not accepted  
**Payment in Cash:** Reais / Dollars

**By car (From Stadium to Sony):** 2,5 Km

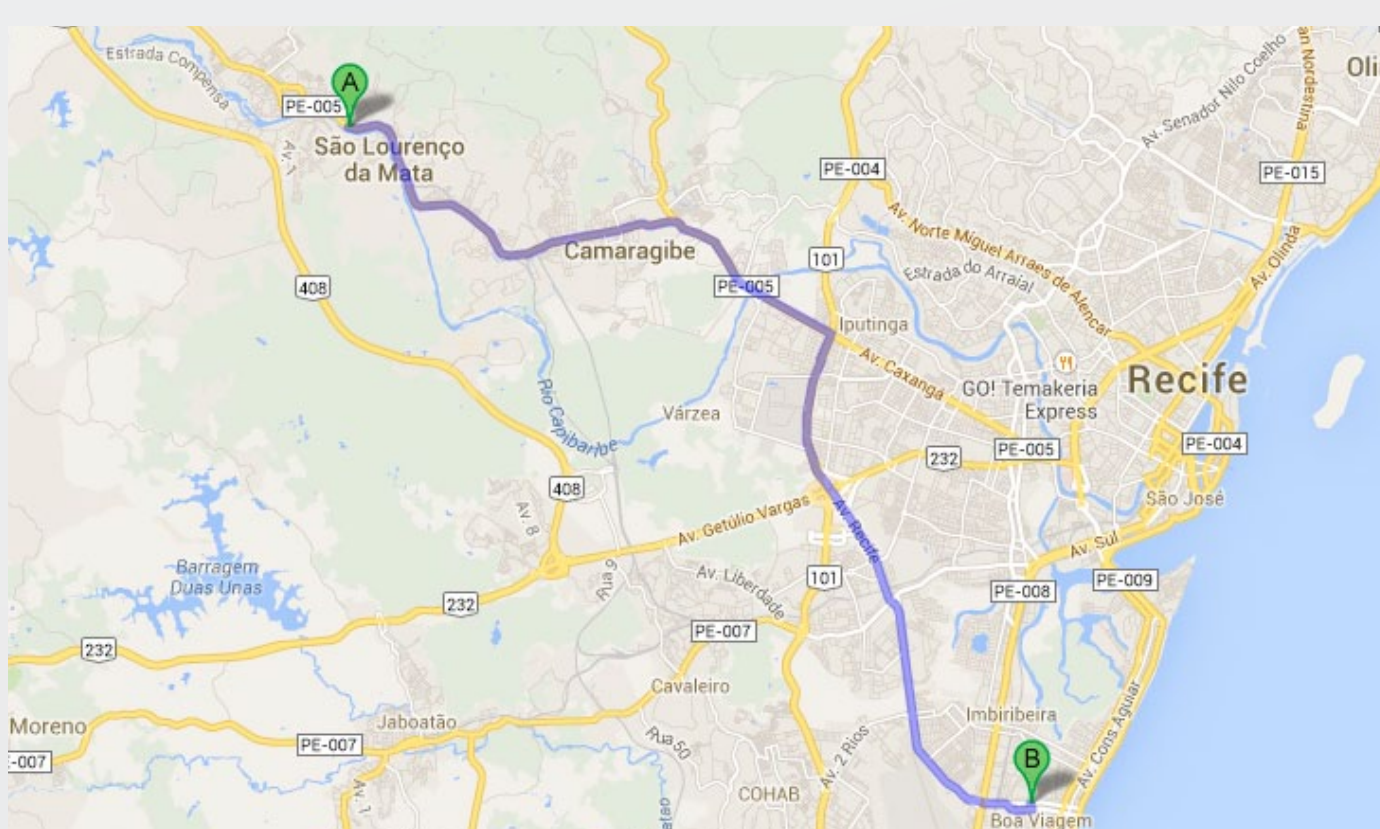


**AUTHORIZED SERVICE CENTER**

**FIJ**

Rua Agenor Lopes, 292 - Room 605  
 Boa viagem - Recife - PE  
 ZIP: 51021-110  
**Phone:** + 55 81 3107-9585  
**Contact Person:** Fabiana / Leonísio  
**E-mail:** admfijeletronica@gmail.com  
**Language spoken:** Portuguese and English  
**CC:** Not accepted  
**Payment in Cash:** Reais / Dollars/Euro

**By car (From Stadium to Sony):** 23 Km

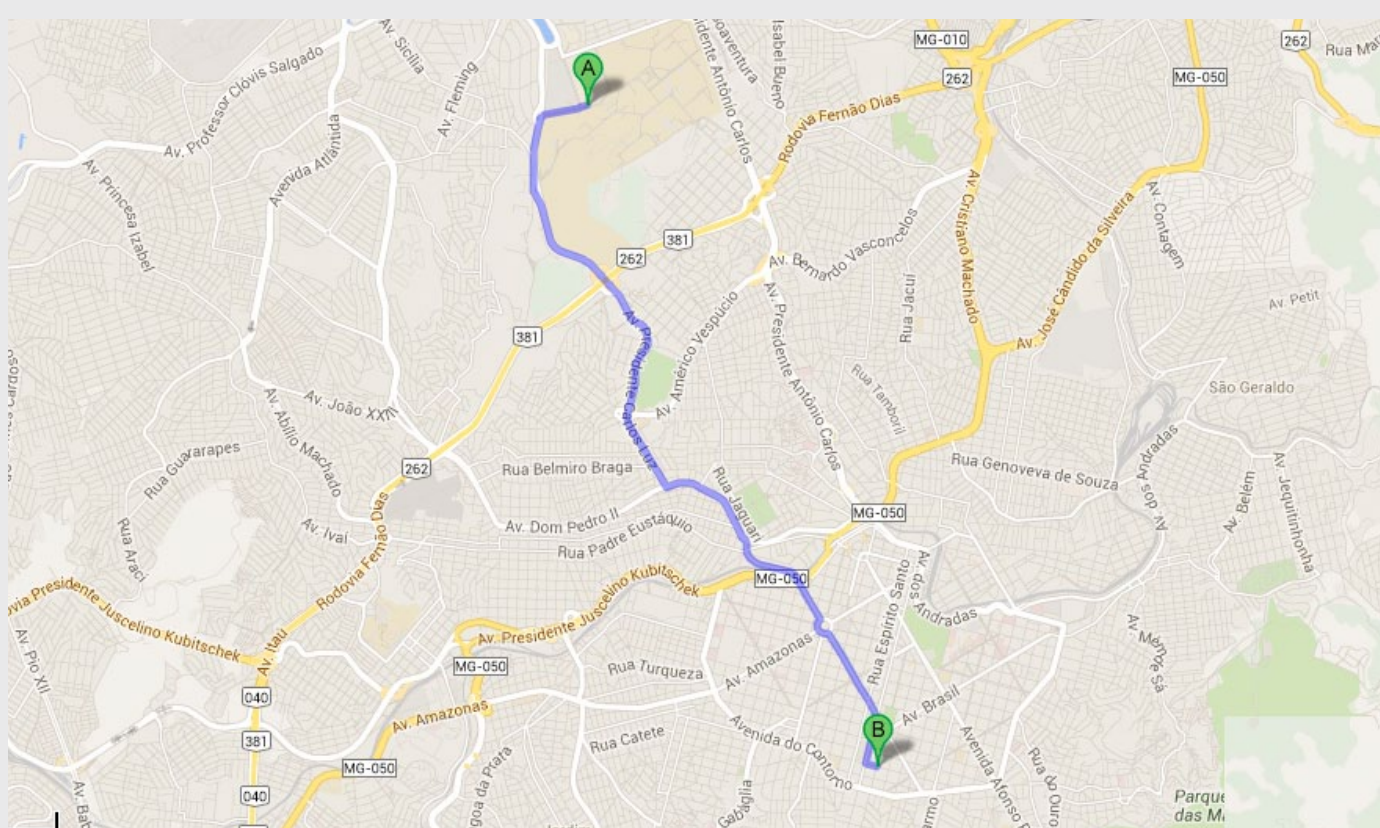


**AUTHORIZED SERVICE CENTER**

**R3**

Av. Dom Luis, 300 - Room 907  
 Bairro Aldeota - Fortaleza - CE  
 ZIP: 60160-230  
**Phone:** + 55 85 9998-2511 / 8682-7718 / 3251-1585  
**Contact Person:** Rafael Barreto  
**E-mail:** rafael@r3broadcast.com.br  
**Language spoken:** Portuguese and English  
**CC:** Visa / Master/ AMEX  
**Payment in Cash:** Reais

**By car (From Stadium to Sony):** 9,7 Km



## Professional Media

### RIO DE JANEIRO

#### Tomada1 Audiovisual

**Phone:** + 55 21 2233-2988 / 99636-5821

**Contact Person:** Marcelo Marques

**E-mail:** marcelo@tomada1.com.br

**Website:** www.tomada1.com.br

**Language spoken:** Portuguese, English and Spanish

**CC:** Not accepted

**Payment in Cash:** Reais

### RS Telecom

**Phone:** + 55 21 3027-7330 / 98627-2844

**Contact Person:** Roberta Sampaio

**E-mail:** roberta@rstelecom.tv

**Website:** www.rstelecom.tv

**Language spoken:** Portuguese, English, Spanish and French

**CC:** VISA/ MASTER

**Payment in Cash:** Reais

### SÃO PAULO

#### Beta&Luz

**Phone:** + 55 11 2684-6869 / 11 7766-0103

**Contact Person:** Mario Augusto / Márcia

**E-mail:** mario@betaeluz.com.br

**Website:** www.betaeluz.com.br

#### Casa do Filme

**Phone:** + 55 11 3812-8570 / 11 9-9985-9924

**Contact Person:** Jorge Kuwashima

**E-mail:** casadofilme@uol.com.br

### CURITIBA

#### Linhares Video

**Phone:** + 55 41 3223-4348 / 41 9941-0202

**Contact Person:** Mansueto Linhares / Sonia

**E-mail:** linhares@linharesvideo.com.br

**Website:** www.linharesvideo.com.br

## Product Dealers And Rental

### RIO DE JANEIRO

#### Multisale

Grupo Multi Cine & Vídeo

Av. Marechal Câmara, 160 Room 931

Rio de Janeiro - RJ

ZIP: 20020-080

**Phone:** + 55 21 2220-6421

**E-mail:** contact@multicinevideo.com

**Website:** www.multicinevideo.com

### SÃO PAULO

#### Merlin

Av. Padre Almeida Garret, 505

Campinas - SP

ZIP: 13087-290

**Phone:** + 55 19 3741-4488

**E-mail:** merlin@merlin.com.br

**Website:** www.merlin.com.br

#### Oreon

Rua Itapicurú, 369 - cj. 1404

São Paulo - SP

ZIP: 05006-000

**Phone:** + 55 11 3875-1930 / 3875-3239

**E-mail:** oreon@oreon.com.br

**Website:** www.oreon.com.br

#### Bureau Cinema e Vídeo

Phone: + 55 11 3044-1633

**Website:** www.bureaudv.com.br

#### Seegma

**Phone:** + 55 11 5082-2302

**Website:** www.seegma.com.br